

Harter Equipment Inc. Rental FAQs

WHAT CAN I EXPECT IF I RENT FROM HARTER EQUIPMENT?

We will provide convenience, security, productivity, and peace of mind. All of our rental units are current models, low hour machines with the latest in comfort and technology. And we have one of the largest rental fleets in Central NJ. A "Ready-to-Rent" service and safety check assures you a consistent quality product, clean, filled with fuel and READY TO GO! We keep our commitments; just ask any of our customers.

DO YOU DELIVER?

Yes, we have a low-boy trailer, two tractor trailers, one rollback and assorted trailers to deliver your order efficiently. Because we use our own vehicles and drivers we are responsive and flexible, providing equipment when and where you need it.

WHAT IF MY MACHINE BREAKS DOWN?

Harter Equipment has excellent service capabilities with great parts availability and cellular dispatched service trucks. We can respond to a breakdown within hours. If the failure cannot be repaired in a reasonable timeframe we will swap machines.

RENTAL PERIODS

Our minimum rental period is one day. Weekends are billed at 1.5 times the daily rate. We bill rentals strictly on a time out basis. Hour meter billings are employed when you exceed limits or work double shifts. Low hour meter readings will not lower your billing. Holidays and weather delays are factored into our rates, meaning the longer you take possession the lower the daily rate. There are, therefore, no credits for holidays or weather delays.

HEI Rental FAQs (continued)

INSURANCE REQUIREMENTS: YOU ARE RESPONSIBLE!

General Liability:

Lessee agrees to carry at its own expense General Liability Insurance with limits of liability of not less than \$1,000,000 for both bodily injury and property damage each occurrence.

Physical Damage Insurance (if you don't purchase REP):

1. Inland Marine "all risk" coverage.
2. The limit of coverage must be at least equal to the "Present Value" of the equipment as shown on the Rental Agreement.
3. List "Harter Equipment Inc." as Loss Payee.
4. List Manufacturer, Model, and Serial Number or say "Rented/Leased Equipment".
5. Maximum Deductible of \$2,500.00.

DAILY MAINTENANCE

You are responsible for all daily needs of the equipment, including greasing, DEF, oil and coolant levels. Please check these items upon delivery and before each use. We supply all machines with a full fuel tank; therefore, you will be invoiced for fuel at a fair market rate if not returned with a full tank.

TIRES, RUBBER TRACKS AND PAINT

These items are your responsibility. We will prorate damage or unusual wear at our discretion. Please keep in mind we rent nearly new equipment and even minor blemishes are repaired and billed as damage.

NO SMOKING ALLOWED IN ANY OF OUR EQUIPMENT!

If you smoke in units equipped with a cab, you will be charged for upholstery deodorizing, minimum \$250.

Introducing REP Rental Equipment Protection



- No waiting for coverage through insurance company.
- Hassle free claims in the event of a loss.
- Claims will not affect your property and casualty premiums.
- 12% of Net Rental, \$2,500 deductible.

