

## A MESSAGE FROM OUR CEO

To our customers and neighbors,

At Highway Equipment Company, our promise to you is Unwavering Reliability. In fulfilling that promise, we want to let you know that Highway Equipment Company is open for business.

We want to minimize your business disruptions and have implemented the following options to assist you during this time:

- We have online customer access to parts orders. You can navigate to our website, <a href="www.highway-equipment.com">www.highway-equipment.com</a> and click on the "Customer Login" red button on the top right corner to register.
   We will expedite responses to get you set up to order as quickly as possible.
- If you prefer to order parts via phone or email, please call toll free 1-800-222-8798 to be connected with any of our locations or email us at <u>parts@highway-equipment.com</u> for assistance.
- In addition, we can offer curbside parts pickup in all of our locations. Please call ahead to 1-800 -222-8798 and ask to be directed to the parts department closest to you.
- Our service departments remain ready to assist with your equipment needs. Please call toll free 1-800-222-8798 and ask to be directed to the service department in your area or email us at service@highway-equipment.com.
- If you have any additional questions, please email us at <u>questions@highway-equipment.com</u>.

We will continue to be transparent and communicate with you as we navigate through this time.

Stay safe and healthy.

Thomas Reynolds
President / CEO
Highway Equipment Company